

MERRY CHRISTMAS & HAPPY NEW YEAR

From Everyone at Home from Home Housing Association to all at
Longlife Housing Co-operative Ltd

Christmas Closure

HFH office will be closed from
12.00pm Tuesday 24th December 2024 to 1st
January 2025.
We re-open as normal on 2nd January 2025.

We would like to draw your attention to some important information, telephone numbers and advice.

IN CASE OF BOILER BREAKDOWN:

Call British Gas on: 03332 029 797
Supply Longlife contract number: 911001173030

**FOR ANY OTHER EMERGENCY PLEASE CALL
Mission Maintenance Team on:
07985 163 558 – 07949 392 808**

You can leave non-emergency messages on HFH answering machine: 020 8472 7711 during closing period.

The messages will be collected on a regular basis and dealt with as necessary.



Everyone at Home from Home H.A. would like to take this opportunity to wish you a Merry Christmas and a Happy New Year.

EMERGENCY

What is an Emergency?

You should **only** call the emergency numbers if you experience one of the following:

- Gas leak / smell of gas(0800 111 999)
- No lights/electricity in whole property (after you have checked your fuse box).
- Blocked toilet and you have only 1 toilet in property.
- Serious leaks into your home, where there is a danger with electrical installations.
- Serious flooding / burst pipes.
- Dangerous gas appliances.
- Serious structural damage.
- Broken windows or doors following a break in (you must report damage to police and obtain a crime reference number.

Other useful emergency numbers are

UK Power Networks:0800 316 3105 - 105
Gas Emergency: 0800 111 999
Thames Water : 0800 316 9800
Police/FB/Ambulance: 999
NHS emergency: 111
Police non-emergency: 101